DIGITAL LEAN

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Digital solution for LEAN
processes implementation
and continuous improvement!

PERFORMANCE STORYBOARD®
DIGITAL LEAN

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CONTENT

PERFORMANCE STORYBOARD is a system solution that supports continuous improvement and LEAN processes. All digital tools are based on proven and internationally recognized methods, such as 5S, Kaizen, TPM - Total Productive Mainte-nance, 6 SIGMA, problem-solving (different approaches: A3, 8D, QC STORY), strategy development and implementation (HOSHIN KANRI), Daily Management System ...

Are you looking for answers to the following questions:

▼

What are our goals, and how will we achieve them?

▼

What are our results so far, and what exactly have we done to make them happen? What are the reasons we failed?

▼

Have we "helped" each other with projects and continuous improvement processes to achieve results?

▼

How consistent have we been in the realization of these processes?

If you want simpler answers to all these questions, then it makes sense to consider the PERFORMANCE STORYBOARD® as a great solution!

DAM - Daily Audit Management

The perfect solution to deliver high-quality audits!

- ✓ Simply and efficiently
- ✓ With a computer, tablet, or smartphone
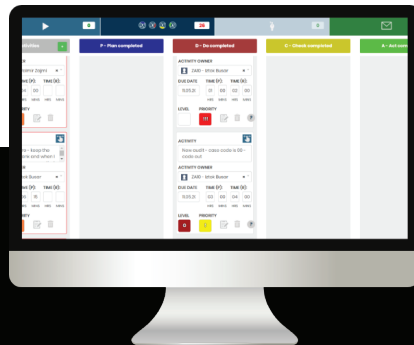- ✓ Without loss of information
- ✓ On structured PDCA way

- ✓ 5S audit
- ✓ Internal audits
- ✓ Layered Process Audits (LPA)
- ✓ Gemba walk
- ✓ Job observation
- ✓ Diagnostics
- ✓ ISO & internal assessment or audit

- ❯ Daily Audit Management tool solves many challenges in the entire audit management process.

- ❯ This great tool can replace any control we typically perform with questionnaires printed on paper and then follow up of audit-related activities on spreadsheets.

- ❯ In addition to 5S audits, we can use this excellent tool for va-rious forms of assessments, such as ISO audits, diagnostics, Gemba walks, Layered process audits - "LPA", job observati-on..., to maintain or improve work standards.

- ❯ Therefore, **DAM - Daily Audit Management** is a software tool for the structured implementation of all types of assessments based on questions or criteria.

- ❯ We can use it on a computer, tablet, or smartphone.

- ❯ With our professional support, we ensure an easy transition from the classic form of control to digital.

- ❯ Everything is so simple that auditing will not just be an occasi-onal event, but your daily routine.

SAM - Small Activity Management

More than just task management.

On structured and visual way
With universal solution for many different work processes
Without loss of information
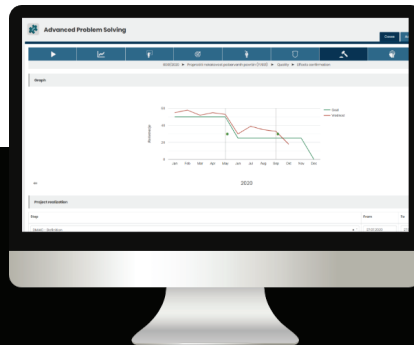**On structured PDCA way**
Simply and efficiently
Simply and efficiently

Task management
Near miss management
SCRUM
Tagging
Gemba walk
Suggestions management
Simple problem solving

◗ Digital task management helps the individuals or groups, successful and organized implementation of small moves, towards achieving the goals.

◗ With the SAM, we operate various approaches based on one case: implementation of agile management proce-dures, such as SCRUM, tagging, near-miss management, abnormalities management, simple problem solving and root cause analysis, Kaizen processes ...

◗ Integrated PDCA is a functionality that enables structured management of activities from start to finish. The tasks are visually displayed with "slips" and automatically sort-ed by priority and date.

◗ With the introduction of SAM, the KANBAN model of activ-ities management, life becomes more manageable. Many coordination meetings become unnecessary. Reduces in-effective emails and phone calls due to reminders or ask-ing unnecessary questions.

◗ There are no more non-updated electronics spreadsheets that do not reflect the real situation.

◗ Activities or tasks become transparent, managed in a structured and real-time manner, progress after activities are visible immediately.

APS - Advanced Problem Solving

Professional tool for problem solvers.

On structured way

With one universal toll for different problem solving processes

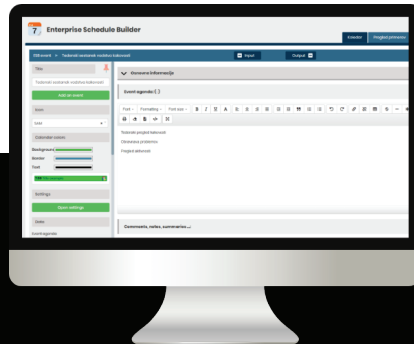**With use of root cause investigation (Ishikawa and 5 x Why) gadget**

Complex problem solving

Chronical problems solving

Sporadic problem solving

8D report

QC Story

Gemba walk

Focused improvement project

- ❯ The APS tool ensures the implementation of various ap-proaches in problem-solving, from sporadic to chronicle.

- ❯ It is a tool that directs our thinking flow in a structured way according to the PDCA cycle (Plan, Do, Check, Act). It doesn't matter what forms or process we use.

- ❯ APS is a universal solution. It enables structured problem-solving, based on world-renowned methods. The tool assures better workgroup management and engagement of all participants in the problemsolving process.

- ❯ With a clear overview of the whole problem-solving case in the form of a story, there is no need anymore to pro-duce additional presentations or problem-solving reports.

- ❯ APS enables us to establish more efficient problem-solving processes.

ESB - Enterpise Schedule Builder

Agile management of systematic projects and events!

- ✓ On simple and efficient way
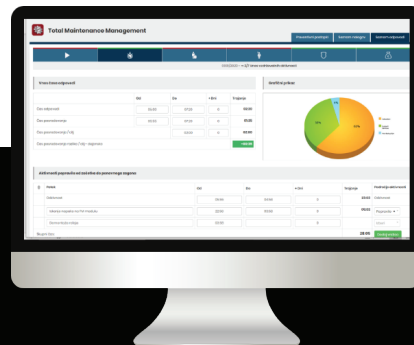- ✓ Assure task management according to the PDCA cy-cle

- ✓ Systematic events and meetings
- ✓ Continuous improvement activities
- ✓ Project reviews

❱ Do you have regular weekly or monthly working meetings, such as coordination meetings, monthly progress or pro-ject reviews, cross-functional groups, or team's activities & projects?

❱ Creating dozens or hundreds of individual events may not be the best use of your time. You certainly have a huge amount of work to do with organizing meetings and moni-toring projects. Also, keeping various minutes, reports, and lists and informing the participants is a considerable chal-lenge for everyone.

❱ With the ESB, you can manage a whole series of events and projects from a single source. Convening and organizing events can be a pleasant task. You simply create an event that you run regularly, choose a date, set a theme, and fi-nally invite all the participants. All this with just a few clicks.

❱ You gain much time as you significantly improve your over-view of events and participants and information.

❱ If you have regular meetings and project reviews, you can input important findings, attach photos, determine activities, make and send minutes in real-time.

❱ When managing various events or meetings, we can clearly define:
INPUT — clearly define the necessary information about the event and plan it,

❱ OUTPUT — we compile minutes on an ongoing basis and define activities with those responsible and set deadlines for implementation.

TMM - Total Management

Make productive maintenance great again!

- ✓ On structured and efficient way
- ✓ With simple solution
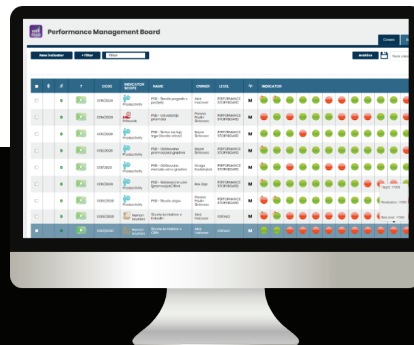- ✓ Solves chronic and major failures

- ✓ CMMS
- ✓ Preventive maintenance planification
- ✓ Failure root cause analysis

❯ TMM is a simple software solution for small and medium-sized businesses with limited resources and does not need sophisticated software solutions to get the mainte-nance job done efficiently.

❯ This tool enables the management of preventive and cu-rative maintenance work and the basic analyses required by these two processes.

❯ In combination with other PSB tools, this tool can solve longer failures, major breakdowns, perform maintenance audits, and monitor maintenance indicators ...

❯ With the TMM tool, we work focused on:

- systematic management of preventive and curative maintenance;
- optimization of intervention time (improvement of average intervention time MTTR — Mean time to repair;
- reliability improvements (MTBF — Mean time be-tween failures (MTBF);
- gaining new knowledge and experience; reducing losses and costs associated with corrective mainte-nance.

PMB - Performance Management Board

- ✓ Visual and transparent
- ✓ Total strategy management

- ✓ Management boards
- ✓ Daily Management System
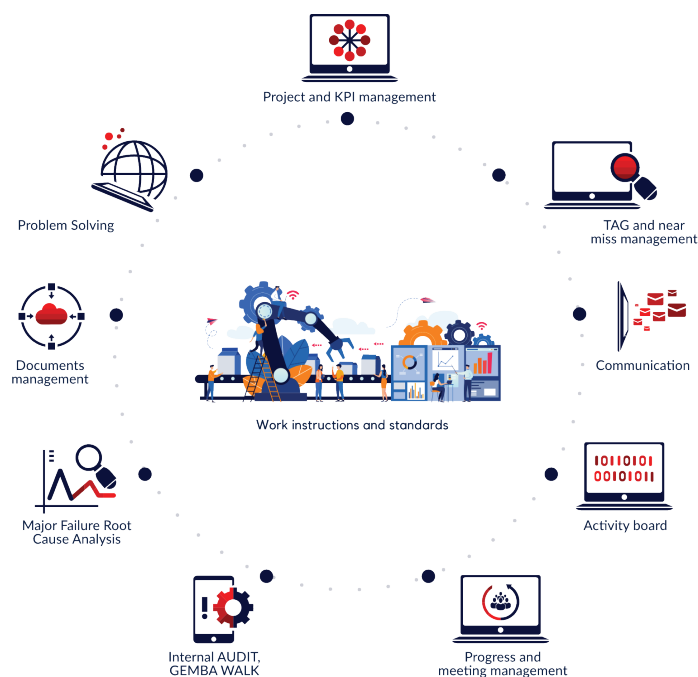- ✓ Obeya room
- ✓ KPI Management

❖❯ The PMB - Performance Management Board can improve efficiency in implementing strategy and systematic management. It supports almost the entire process of strategy development, deployment and implementation (whole HOSHIN KANRI process). We can manage actions and projects, pro-blem-solving methods in overcoming obstacles to achieving the goals.

❖❯ If the goals are not achieved, depending on the form of the problem, we can solve problems in a structured way combi-ned with other tools.

❖❯ With the PMB - Performance Management Board, the strategy's planning and implementation are structured and effective.

❖❯ The PMB enables structured and aligned management of activities and goals at all levels of the organization.

❖❯ Besides, you will not lose sight of the day-to-day business measures required to run the business successfully with the PMB process. PSB provides an additional asset for the organization to focus its breakthrough goals and at the same time, continuously improving key business processes day by day.

PERFORMANCE STORYBOARD®
is an opportunity to change organizational culture.

PERFORMANCE STORYBOARD is not just a software solution, but a comprehensive business model or system that also includes:

▶ **EDUCATION**
(training on the use of individual tools)

▶ **CONSULTING**
(finding and proposing solutions)

▶ **IMPLEMENTATION**
(introduction of tools into the real environment)

▶ **IMPROVEMENT PROJECTS**
(optimization of work processes according to the selected topic for improvement)

▶ **ESTABLISHMENT**
of systems of operational excellence or LEAN organizations

▶ **AWARENESS RAISING**
(publishing articles on best practices)

PERFORMANCE STORYBOARD is an opportunity to change organizational culture.

Project and KPI management

Problem Solving

TAG and near miss management

Documents management

Communication

Work instructions and standards

Major Failure Root Cause Analysis

Activity board

Internal AUDIT, GEMBA WALK

Progress and meeting management

DEMETRA Lean Way

About us

We founded company DEMETRA Lean Way in 2012, due to our passion and commitment to continuous improvement.

We are specialised in optimising business processes, especially in production and also in the service industry. We want to offer our customers a complete package: consulting projects for process optimisation, physical products SESA SYSTEMS for work arrangement and visual image of the company, and software tools PERFORMANCE STORYBOARD to make an advanced step in the digitisation of processes.

For us, constant progress is not only to develop our partners' processes to the best of our ability through various projects, but we also want to develop our own processes and in this way grow, offer more and better, to all our customers.

We can boast with more than 30 years of practical experience working with methods and tools for continuous improvement (such as TPM - Total Productive Maintenance, 5S, KAIZEN, visual management, DMAIC, PDCA, QC story, A3, 8D … We transformed the acquired experience and knowledge from the field into digital form. We have developed a software solution called PERFORMANCE STORYBOARD.

This excellent solution includes a range of tools for managing key performance indicators, systemic problem solving, near-miss management, potential risk management, key failure indicators analysis, systematic audits, structured management maintenance, task management.

In fact, we are just at the beginning of the journey!

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